

# The British Ombudsman

The British Ombudsman...The British OmbudsmanThe British OmbudsmanThe British OmbudsmanA Study of Ombudsman System in India with Special Reference to Lokayukta in MaharashtraThe Parliamentary OmbudsmanOmbudsman PlanHuman Rights Commissions and Ombudsman OfficesTime for a People's Ombudsman Service - HC 655The Ombudsman JournalInternational Handbook of the Ombudsman: Evolution and present functionABA JournalReport of the Chief OmbudsmanThe Case for an Ombudsman in KenyaThe Role of the Ombudsman in NigeriaReport of the Ombudsman ...The British OmbudsmanThe OmbudsmanThe European Ombudsman Annual ReportOmbudsmen in the Commonwealth Frank Stacey Frank A. Stacey Frank Stacey Frank A. Stacey Preeti Dilip Pohekar Great Britain: Parliamentary and Health Service Ombudsman D.C. Rowat Kamal Hossain Great Britain: Parliament: House of Commons: Public Administration Select Committee Gerald E. Caiden New Zealand. Chief Ombudsman Bennett Adesegun Odunsi New Zealand. Ombudsman Karl Anton Friedman Eric L. Swanick European Ombudsman Commonwealth Secretariat

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this publication contains an article by dr richard kirkham lecturer in the school of law at sheffield university on the history of the post of parliamentary ombudsman to mark the 40th anniversary of its establishment

together with a foreword written by the current postholder ann abraham the paper discusses the origins of the office and its creation through the parliamentary commissioner act 1967 as well as its existing and future role the changing landscape of the administrative justice system and possible amendments to office s powers the paper concludes that a few required amendments aside the parliamentary commissioner act remains a good piece of legislation and the constitution is much stronger for the parliamentary ombudsman as well as improving the power of the citizen to gain redress as was originally intended parliament itself has gained a valuable tool in the ongoing process of calling the government to account

this volume reflects the findings of a conference organized in preparation of setting up a national human rights commission and ombudsman institution in the federal democratic republic of ethiopia the meeting assembled experts in the field of the protection and promotion of human rights and of the problems of countries in transition from a non democratic system characterized by gross violations of human rights towards a democratic system based on the rule of law and respect for human rights the book analyses the functioning of national human rights commissions and ombudsman institutions in 23 different countries by means of country report written in the main by members of these institutions themselves and containing an assessment of their experience many offer relevant constitutional and legislative provisions as well this volume thus forms a unique collection of materials dealing with national human rights commissions and ombudsman offices

in this report the public administration select committee pasc calls for a people s ombudsman and says the parliamentary and health service ombudsman phso which investigates complaints against the nhs and other government departments and agencies is outdated citizens should have direct and more user friendly access to the ombudsman none of the ombudsmen created since the phso s operations were established in legislation 47 years ago have adopted the same restricted model as the parliamentary ombudsman as a priority the restriction on citizens direct and open access to phso known as the mp filter must be abolished as is already the case in respect of nhs complaints phso must be able to receive complaints other than in writing such as in person by telephone or online just as is expected of any normal complaints system phso should have powers to investigate areas of concern without having first to receive a complaint from a service user parliament should strengthen the accountability of phso pasc along with other departmental select committees should make greater use of the intelligence gathered by the phso to hold government to account a consultation should be held on the creation of a single public services ombudsman for england at the same time there must be a distinctive ombudsman service for uk non devolved matters

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this study offers an analysis of the historical antecedents and a criticism of the contemporary institution of the ombudsman in nigeria this work should appeal to scholars interested in african studies legal studies and political science of the british colonial administration after gaining independence from british colonial rule the government did not deviate from the established practice of the colonial administration in relation to the protection of the rights of the citizens the only available channel for citizens to challenge arbitrary and capricious action of administrative officials is the ordinary courts of law justice in administrative areas under this arrangement often seems slow and wanting therefore the military government instituted a commission of enquiry to analyze and find ways to improve the situation which recommended the establishment of the institution of the ombudsman enhance the impact of the fcc on grievance resolution the fcc must become autonomous from the civil service structure and provisions must be made to increase the legal powers and jurisdictional competence of the fcc a vigorous publicity campaign must be mounted to keep the public abreast of the functions of the fcc a team of competent aggressive and enterprising personnel must be attracted to the fcc to enhance efficiency and professionalism

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